



**Public Service
of New Hampshire**

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The Northeast Utilities System

December 7, 2009

Debra A. Howland
Executive Director and Secretary
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301

Re: LOW INCOME ELECTRIC ASSISTANCE PROGRAM
Reporting Requirements
Docket No. DE 09-135



Dear Secretary Howland:

As required in NHPUC Order 23,980 dated May 30, 2002 and the Electric Assistance Procedures Manuals, attached are the following monthly reports for November 2009 on PSNH's Electric Assistance Program (EAP):

1. EAP System Benefits Charge (SBC) Reconciliation;
2. Number of active EAP participants and participation levels by discount tier and discount amounts per tier; and,
3. Aging comparison between EAP and other residential accounts.

In addition, on November 30, 2009 the Program Administrator was provided customer billing, payment and PPA information via File Transfer Protocol (FTP) as required by the Procedures Manuals.

For the month of November 2009, PSNH expenses were \$90,568.66 below the Net SBC Funding. PSNH is transmitting this amount to the State Treasury by December 15, 2009. The net cumulative amount remitted by the State Treasury for PSNH program expenditures since inception stands at \$5,074,687.28.

This report is being filed electronically with one paper copy being sent to the Commission. In addition, paper copies have been sent to Alan Linder, New Hampshire Legal Assistance/The Way Home and Celeste Lovett of the NH Office of Energy and Planning Programs.

Very truly yours,

Gilbert E. Gelineau, Jr.
Manager Marketing Support